

**Creating and Using Dashboards to Promote
Transparency, Accountability, Collaboration,
Superior Performance, and Significantly Improved
Outcomes**

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Thomas Nast. Illustrations & Cartoons

"WHO STOLE THE PEOPLE'S MONEY?" — DO TELL .NYTIMES.

'T WAS HIM.

Challenges

- Drowning in Data
- Drowning in Information
- Indicators that May Not Matter Much
- Lack of Alignment Between and Among Levels of Performance
- Competing, Unaligned, or Underaligned Indicators
- Parallel Play rather than Collaboration
- Building to Scale

Opportunities

- Successful Use of Dashboards in Business
- Common risk and protective factors and assets across multiple systems
- Common needs across systems
- Examples of successful collaborations

Dashboard Purpose

- Transparency
- Guide Action
- Accountability
- Continuous Improvement
- Interagency Collaboration

Dashboard Approach

- Small Number of Metrics
- Right Metrics
 - ◆ What is measured
 - ◆ How it is conceptualized
- Actionable

Dashboard Approach

- Aligned at Multiple Levels
- Inputs and Outputs
- Can Be Disaggregated
- Can Drill Down
- Common Indicators
- Create Common Performance Indicators

An Example of What Can Be Done to Help Build Capacity: New York State Dashboard Development

- Deputy Secretary of Education
- Education
- Mental Health
- OCFS
- Probation
- Labor
- Division of Criminal Justice Services
- Commission on Children and Families
- High Standards
 - ◆ On Track to Thrive
 - ◆ On Track
 - ◆ Off Track



Dashboard One

INPUTS

% OF CHILDREN AGES 0-5 WITH HEALTH INSURANCE

% OF CHILDREN MEETING AAP 'WELLCHILD' AND IMMUNIZATION STANDARDS

% OF FOUR-YEAR-OLDS ENROLLED IN QUALITY PRESCHOOL

REDUCTION IN THE NUMBER OF CHILDREN EXPELLED FROM PRESCHOOL

% OF PARENTS IN NEED OF SUPPORT, RECEIVING HOME CARE VISITS

OUTCOME

% Children Meeting Kindergarten Screening Standards

EDUCATION DASHBOARD ONE: CHILD READINESS

Additional Resources

- The National Evaluation and Technical Assistance Center for the Education of Children and Youth who are Neglected, Delinquent, or At-Risk (NDTAC)
www.neglected-delinquent.org
- The Technical Assistance Partnership for Child and Family Mental Health (TAP) www.tapartnership.org
- www.FindYouthInfo.gov -created by the Federal Interagency Working Group on Youth Programs (IWGYP)